



COMPETITION TERMS AND CONDITIONS

Below are the terms and conditions for the Competition. By submitting an entry for the Competition, Entrants agree to be bound to these terms and conditions.

Competition Schedule

1.	Competition Name	ARLO MG PRIZE DRIVE
2.	Promoter	Arlo Technologies Australia Pty Ltd ACN 624 218 220 (Promoter) of 2 Burton St, Darlinghurst NSW 2010, Australia (Location). Contact details are available at: www.arlomgpromotion.com.au
3.	Entry Requirements	<p>Entrants must be at least 18 years of age, must reside in Australia or New Zealand, and must purchase an <i>eligible Arlo camera</i>** from any <i>participating retailers</i> * both in store or online: www.arlomgpromotion.com.au (Website). The Entrant will receive one entry in the Competition for each individual camera purchased.</p> <p>Entrants must go to the Website and upload a photo of their receipt as proof of purchase to record the entry. Winners may be requested to provide proof of age and residence at the discretion of the Promoter. Winners under the age of 18 may be required to provide evidence of the parent or legal guardian approval for entry and to receive prize.</p>
4.	Maximum entries	<p>Multiple entries permitted – entrants will receive one (1) entry into the draw for each <i>participating product</i>** purchased in accordance with the Entry Requirements. Additionally, if the entrant buys a 2-cam pack, they will receive 2 entries into the draw. If the entrant buys a 3-cam pack, they will receive 3 entries. If the entrant buys a 4 cam they will receive 4 entries.</p> <p>The entrant is eligible to win a maximum of one (1) prize.</p>
5.	Number of winners	<p>There will be a maximum of 28 Winners (14 in Aus and 14 in NZ).</p> <p>a) 13 secondary prize winners in each country b) 1 major prize winner in each country.</p>
6.	Territories	Australia-wide and New Zealand wide.

* See appendix below for full list of participating retailers.

** See appendix below for full list of eligible Arlo products.

~ See appendix below for full list of participating dealerships.

7.	Competition Period	Competition commences 10:00am AEST, 1 October 2024 and ends at 11:59pm AEST on 31 December 2024.
8.	Prizes	<p>Australia:</p> <p>One (1) Winner will win 1 x Arlo camera, with a prize draw occurring for 13 weeks (Minor prize) and One (1) Winner will win an MG MG3 Excite vehicle prize (Major Prize).</p> <p>13 x VMC 3050-100AUS Essential Outdoor Camera (Minor Prize); and 1 x MG3 BLUE EXCITE (Major Prize).</p> <p>The Recommended Retail Price (RRP) for the Major Prize is AUD \$18,172.73 for Australia. The total prize pool in Australia estimated to be no more than \$18,872.73.</p> <p>New Zealand:</p> <p>One (1) Winner will win 1 x Arlo camera, with a prize draw occurring for 13 weeks (Minor prize) and One (1) Winner will win an MG MG3 Excite vehicle prize (Major Prize).</p> <p>13 x VMC 3050-100AUS Essential Outdoor Camera (Minor Prize); and 1 x MG3 BLACK EXCITE (NZ) (Major Prize).</p> <p>The Recommended Retail Price (RRP) for the Major Prize is NZD \$19,991.30 for New Zealand. The total prize pool in New Zealand estimated to be no more than \$20,756.3</p> <p>Both:</p> <p>For the purposes of this Competition, the total prize pool is estimated to be no more than \$39,692.03 AUD.</p> <p>The Prize(s) must be taken as stated and are not transferable to another person, unless agreed to in writing by the Promoter. The Prizes are not exchangeable for other goods or services from the Promoter. Any additional expense incurred as a result of winning this prize are the responsibility of the Winner. The Promoter reserves the right to substitute the Prizes with an equivalent cash prize in its sole discretion. The Prize is provided on an "as is" basis and the Promoter will not make any modifications to the Prizes at the Winner's request.</p> <p>If the Prize includes a vehicle prize, the Prize includes:</p> <p>If the Prize includes a vehicle prize, the Prize includes:</p> <ul style="list-style-type: none"> (a) delivery of the major Prize to the Winner's nominated <i>participating dealership</i>~ within Australia and NZ; (b) six (6) months registration with a standard number plate; and (c) reasonable transfer costs and stamp duty of the vehicle to the Winner. <p>Any additional expense incurred as a result of winning this prize are the responsibility of the Winner, including insurance coverage and any other costs pertaining to the Prize, including but not limited to any taxes or transfer duties or costs not specifically listed. Any additional specs, modifications or extras are not included in the prize.</p>

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		<p>For non-vehicle prizes, the Promoter will pay for the delivery of the Prize to the Winner's nominated address, however the Winner is responsible for any other costs associated, including any taxes or transfer duties or costs.</p> <p>The Entrant acknowledge and agrees that Promoter is not endorsed by, directly affiliated with, maintained, authorised, or sponsored by any third-party entities. All product and company names are the registered trademarks of their original owners. The use of any trade name or trademark is for identification and reference purposes only and does not imply any association with the trademark holder.</p>																																																
9.	Prize date and selection of winners	<p>Entries will be printed at the Location. All entries will be placed into a barrel, where the Winners of the Major and Minor prize will be randomly drawn at the Location at 10am on the following dates:</p> <table border="0" style="margin-left: 40px;"> <thead> <tr> <th></th> <th style="text-align: center;">Major Prize Draw</th> <th></th> </tr> </thead> <tbody> <tr> <td>Draw</td> <td style="text-align: center;">08/01/2025</td> <td></td> </tr> <tr> <td></td> <td style="text-align: center;">Minor Prize Draw</td> <td style="text-align: center;">Unclaimed Prize Draw</td> </tr> <tr> <td>Draw 1</td> <td style="text-align: center;">09/10/2024</td> <td style="text-align: center;">23/10/2024</td> </tr> <tr> <td>Draw 2</td> <td style="text-align: center;">16/10/2024</td> <td style="text-align: center;">30/10/2024</td> </tr> <tr> <td>Draw 3</td> <td style="text-align: center;">23/10/2024</td> <td style="text-align: center;">06/11/2024</td> </tr> <tr> <td>Draw 4</td> <td style="text-align: center;">30/10/2024</td> <td style="text-align: center;">13/11/2024</td> </tr> <tr> <td>Draw 5</td> <td style="text-align: center;">06/11/2024</td> <td style="text-align: center;">20/11/2024</td> </tr> <tr> <td>Draw 6</td> <td style="text-align: center;">13/11/2024</td> <td style="text-align: center;">27/11/2024</td> </tr> <tr> <td>Draw 7</td> <td style="text-align: center;">20/11/2024</td> <td style="text-align: center;">04/12/2024</td> </tr> <tr> <td>Draw 8</td> <td style="text-align: center;">27/11/2024</td> <td style="text-align: center;">11/12/2024</td> </tr> <tr> <td>Draw 9</td> <td style="text-align: center;">04/12/2024</td> <td style="text-align: center;">18/12/2024</td> </tr> <tr> <td>Draw 10</td> <td style="text-align: center;">11/12/2024</td> <td style="text-align: center;">09/01/2025</td> </tr> <tr> <td>Draw 11</td> <td style="text-align: center;">18/12/2024</td> <td style="text-align: center;">16/01/2025</td> </tr> <tr> <td>Draw 12</td> <td style="text-align: center;">09/01/2025</td> <td style="text-align: center;">23/01/2025</td> </tr> <tr> <td>Draw 13</td> <td style="text-align: center;">16/01/2025</td> <td style="text-align: center;">30/01/2025</td> </tr> </tbody> </table> <p>Drawing of prizes will be overseen by an independent scrutineer in accordance with NSW regulations.</p>		Major Prize Draw		Draw	08/01/2025			Minor Prize Draw	Unclaimed Prize Draw	Draw 1	09/10/2024	23/10/2024	Draw 2	16/10/2024	30/10/2024	Draw 3	23/10/2024	06/11/2024	Draw 4	30/10/2024	13/11/2024	Draw 5	06/11/2024	20/11/2024	Draw 6	13/11/2024	27/11/2024	Draw 7	20/11/2024	04/12/2024	Draw 8	27/11/2024	11/12/2024	Draw 9	04/12/2024	18/12/2024	Draw 10	11/12/2024	09/01/2025	Draw 11	18/12/2024	16/01/2025	Draw 12	09/01/2025	23/01/2025	Draw 13	16/01/2025	30/01/2025
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10.	Publication of winners	<p>The Winner will be personally notified by email within 2 days of the draw. Winners will also be announced online at: www.arlomgpromotion.com.au on the dates drawn. Upon confirmation of the Winners eligibility, the Promoter and Winner must cooperate in good faith to arrange for the delivery of the Prize.</p>																																																
11.	Winner eligibility	<p>To be eligible to win, the Entrant's details provided to us must contain correct and accurate information. Employees of the Promoter and family members of employees of the Promoter are not eligible to win.</p>																																																
12.	Prize Delivery	<p>Secondary prizes will be delivered to the Winners to their nominated address. Major prizes will be delivered to winner's nominated <i>participating dealership</i>~ (at the Promoter's discretion) within thirty days of confirmation of the Winner's eligibility and valid nominated delivery address.</p>																																																

* See appendix below for full list of participating retailers.

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Associated Terms and conditions

This document sets out the terms and conditions that govern the Competition set out in the Competition Terms and Conditions. run by Arlo Technologies Australia Pty Ltd ABN 24 624 218 220. By submitting an entry for the Competition, you (**Entrant**) agree to be bound to these terms and conditions. The Entrant agrees that these terms and conditions constitute all of the terms and conditions between the Entrant and the Promoter governing this Competition.

2. APPLICABILITY

Information on how to enter and prizes form part of these conditions. Entries must comply with these conditions to be valid.

3. ELIGIBLE ENTRANTS

- (a) Entry to enter the Competition is open to all Entrants who:
 - (i) meet all of the Entry Requirements to enter the Competition as set out in the Competition Terms and Conditions.;
 - (ii) reside in the Territories; and
 - (iii) agree to the Promoter's terms and conditions and privacy policy www.arlomgpromotion.com.au , <https://www.arlo.com/en-au/privacy-pledge.html>.
- (b) Each person who complies with clause 3 will be an 'Eligible Entrant' for the purposes of these terms and conditions.
- (c) The Competition will be open during the Competition Period.
- (d) All eligible entries must be received by the Promoter during this time. Entries are deemed to be received at the time of receipt by the Promoter and not at the time of transmission by the Entrant. Once an entry has been accepted, no changes to or withdrawal of the entry will be permitted.
- (e) The Entrant is solely responsible for ensuring that they are eligible to be a Winner, and the Promoter will not be in any way liable to an Entrant, should the Entrant be found to be ineligible to win the Competition.

4. COSTS

The Competition requires a purchase of an *eligible Arlo camera*** at a *participating retailer**. The competition will not require any other incremental payment.

5. DRAW

- (a) The Competition will comprise of the running of a draw where, via completely random means, one of the Eligible Entrants will be selected as the winner (**Winner**). This draw will take place on the dates and at the location outlined in the Competition Terms and Conditions. Entries that are incomplete or incomprehensible will be deemed invalid and will be ineligible to win.
- (b) Eligible Entrants that were not chosen as the Winner in a previous draw will be able to enter the Competition for subsequent draws.
- (c) Prizes will only be awarded to the person named on entry, subject to their entry complying with these terms and conditions.
- (d) An Eligible Entrant can only become the Winner of the Competition once per Competition Period and will not be able to participate in any subsequent draws after they have been selected as a Winner.

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6. PRIZE

- (a) The prize that will be given to the winner for each entry is as set out in the Competition Terms and Conditions. (**Prize**).
- (b) If applicable, the value any Prize is in Australian Dollars.
- (c) All taxes and local government fees (excluding GST) that may be payable as a consequence of receiving the Prize are the sole responsibility of the winners.
- (d) The Promoter is not liable for any loss or damage (even if caused by negligence) as a result of any winner accepting and/or using the Prize, except for any liability which cannot be excluded by law.
- (e) Eligible Entrants acknowledge that the Promoter makes no promise or guarantee regarding the suitability of the Prize. If the winners have an issue or complaint with any organisation associated with the Prize, the Promoter is not responsible for resolving the issue (though they may choose to do so).
- (f) Prizes are provided on an "as is" basis and the Promoter will not make any modifications to the Prizes at the Winner's request.
- (g) The Promoter will not be liable for any delivery of prizes to a wrong address or account due to any error by the Winner.
- (h) If the Winner claims a prize but is found to be ineligible or if the Winner does not provide valid delivery details within the time frame specified by the Promoter, the Winner forfeits the Prize and it will be re-drawn.
- (i) The Promoter will not be liable for re-drawing or providing a replacement prize for any Prizes that are not received by the Winner due to being lost in transit, stolen or due to any failure to accept delivery by the Winner or due to any error in details provided by the Winner.
- (j) The Prizes may contain goods or services from third party businesses. Unless otherwise specified, the provision, advertisement or offer of prizes from a third party business does not constitute any sponsorship, approval or endorsement of the good, service, content, policies, practices or services offered by those parties.
- (k) Where a Prize is specified to be delivered directly from the third party business, as a condition of entry, the Winner agrees that its details may be provided to the relevant third party business by the Promoter on its behalf for the purpose of delivery of the Prize to the Winner.

7. ANNOUNCEMENT OF WINNERS

- (a) The Promoter will publish the winner of the Prize as set out in the Competition Schedule.
- (b) Once notified, the Winner must provide the Promoter with the following details:
 - (i) full name;
 - (ii) contact number; and
 - (iii) postal address.

8. PRIZE SUBSTITUTION

- (a) In the event that any part of the Prize becomes unavailable for reasons beyond the Promoter's control, the Promoter may, at its absolute discretion, substitute the Prize (or the relevant part of the Prize) with a prize of equal or greater value.
- (b) The Prize is not redeemable for cash or credit under any circumstances.

9. UNCLAIMED PRIZES

- (a) The Promoter will use its best endeavours to contact the Winners of the Prize however the Promoter will not be liable for the Winners' failure to receive a Notification of winning.

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- (b) Winners will have 7 business days to respond to the Notification with a message outlining the details in clause 7(c) otherwise they will forfeit the Prize and the Promoter will conduct a new draw.
- (c) If the Winners fail to comply with the instructions in a written notification on claiming the Prize, the Winners' entry will be disqualified, and they will not be entitled to the Prize.

10. USE OF ELIGIBLE ENTRANTS' PERSONAL INFORMATION

- (a) The Promoter will collect the Eligible Entrant's personal information, including names, addresses and contact numbers for the purpose of conducting the Competition. Do Not Panic may disclose the personal information it collects to third parties, including local regulatory authorities and the Company's agents or third-party service providers for the purposes of conducting the Competition or for promotional and marketing purposes, including on social media (Purpose).
- (b) By entering this Competition, the Eligible Entrants consent to the use of their personal information for the Purpose, and that the Company may contact them for future marketing purposes without payment.
- (c) Eligible Entrants may access, change and/or update their personal information by emailing the Company at lskropidis@arlo.com. A copy of the Company's privacy policy is available here: <https://www.arlo.com/en-au/privacy-policy.html>. The privacy policy contains information about how individuals may access or correct personal information or make a privacy related complaint.

11. SOCIAL MEDIA TERMS

- (a) The Competition is in no way sponsored, endorsed or administered by, or associated with Instagram, Facebook, TikTok or any of its associated mobile applications (**Socials**).
- (b) The Entrant agrees that it releases all Socials from any and all liability to the Entrant arising out of or in connection with the Competition.
- (c) The Entrant must not:
 - (i) harass or bully any other person, use offensive language, use language that defames the Promoter, or use language that negatively impacts or intends to negatively impact the reputation of the Promoter;
 - (ii) use electronic programs, bots or similar technology to automatically submit entries;
 - (iii) use multiple Instagram accounts to enter the Competition; or
 - (iv) tag other accounts owned or controlled by the Entrant to enter the Competition and agrees that it will only tag genuine friends or family in their entry,
 and the Promoter reserves the right to disqualify any Entrant or Entry that breaches these terms and remove any such entries from the Competition.

12. GENERAL CONDITIONS

- (a) The Promoter accepts no responsibility for late, lost or misdirected entries or other communications.
- (b) Should an Eligible Entrant's contact details change during the Competition Period, it is the Eligible Entrant's responsibility to notify the Promoter. An Eligible Entrant should direct any request to access or modify any information provided as part of the redemption of a prize to the Promoter.
- (c) The Promoter may at their absolute discretion request verification of any personal information of Eligible Entrants provided for the purposes of the Competition and arranging a prize.
- (d) The Promoter reserves the right to disqualify any individual who breaches these terms and conditions, or who is involved in any way in interfering or tampering with the fair and

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proper conduct of this Competition. Failure by the Promoter to enforce any of its rights does not constitute a waiver of those rights.

- (e) By entering this Competition, Eligible Entrants acknowledge and agree that these terms and conditions, the Competition and the consequences of receiving a prize may be subject to the terms and conditions of third-party service providers such as social media platforms, video platforms, payment providers and transfer companies (**Third Party Terms**). The Promoter will not be liable for any damage or loss suffered by the Eligible Entrants in connection with such Third Party Terms.
- (f) Nothing in this Competition constitutes a sponsorship, approval or endorsement by the Promoter of the content, policies, practices or services offered by any brands of the prizes. The Entrant acknowledges that the Promoter is not affiliated with any third party brands including any brands of any prizes.
- (g) Participants in the Competition may have rights under the Australian Consumer Law and other similar legislation which cannot be excluded, restricted or modified by the Promoter. These terms and conditions do not exclude, restrict or limit those statutory rights in any way.
- (h) To the maximum extent permitted by law and subject to clause 2.1(b), the total liability of each party in respect of loss or damage sustained by the other party in connection with this agreement is limited to the amount paid by the entrant to the Promoter for entry into the Competition that gave rise to the liability.
- (i) To the maximum extent permitted by law, neither party will be liable for any incidental, special or consequential loss or damages, or damages for loss of data, business or business opportunity, goodwill, anticipated savings, profits or revenue in connection with this agreement or any goods or services provided by the Promoter except:
 - (i) in relation to a party's liability for fraud, personal injury, death or loss or damage to tangible property; or
 - (ii) to the extent this liability cannot be excluded under the *Competition and Consumer Act 2010* (Cth).
- (j) The Promoter will not be liable for performance delays nor for non-performance due to causes beyond their reasonable control. If the Competition is not capable of running as planned, the Company reserves the right in its sole discretion to take any action that may be available to it, and to cancel, terminate, modify or suspend the Competition, or amend these terms and conditions, unless to do so would be prohibited by law.
- (k) These terms and conditions are governed by the laws applying in Victoria, Australia and New Zealand and the parties agree to submit to the exclusive jurisdiction of the courts of Victoria and its appellate courts.
- (l) Capitalised terms used throughout these terms and conditions are defined in the Terms and Conditions unless specified otherwise.
- (m) Authorised under the following licence numbers:
NSW Authority No. TP/03655
ACT Authority No. TP/03655
SA Authority No. T24/1236

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APPENDIX

*Participating Retailers:

Australia	New Zealand
Bing Lee AU	Bunnings NZ
Bunnings AU	Harvey Norman NZ
Good Guys AU	JB Hifi NZ
JB Hifi AU	Noel Leemings
Retravisision	PB Tech
Leading Edge	ACL / 100%
Big W	Costco NZ
Costco AU	Heathcotes
JayCar	JA Russell
Officeworks	Smith City
Amazon AU	The Warehouse
Arlo Online store	Spark
Harvey Norman AU	One.NZ
Joyce Mayne AU	Acquire
Domanyne AU	
Leading Edge Group	
Telstra	
Optus	
Device Deal	
Video Pro	
Secure Your World	
Umart	

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****Eligible Products:**

Family	Type	Cameras/Kit	SKU Code
Ultra 2			
	Add On		1 VMC5040-200AUS
			2 VMC5240-200AUS
			3 VMC5340-200AUS
Pro 5			
			1 VMC4060P-100AUS
			2 VMC4260P-100AUS
			4 VMC4460P-100AUS
Pro 4			
			1 VMC4050P-100AUS
			2 VMC4250P-100AUS
			4 VMC4450P-100AUS
Pro 3			
	Floodlight		1 FB1001-100AUS
Essential			
	Spotlight		1 VMC2030-100AUS
	Spotlight		2 VMC2230-100AUS
	Spotlight		4 VMC2430-100AUS
	Video Doorbell		1 AVD2001B-100AUS
Essential 2			
	Outdoor 2K		1 VMC3050-100AUS
	Outdoor 2K		2 VMC3250-100AUS
	Outdoor 2K		4 VMC3450-100AUS
	Outdoor 2K XL		1 VMC3052-100AUS
	Outdoor 2K XL		3 VMC3352-100AUS
	Outdoor HD		1 VMC2050-100AUS
	Indoor 2K		1 VMC3060-100AUS
	Video Doorbell 2K		1 AVD4001-100AUS
Go 2	Mobile		1 VML2030-100AUS
Bundles	Doorbell + Chime		1 AVDK4001-111AUS
	Floodlight + Solar Panel		1 FBK1001-111AUS
Floodlight			
	Wired		1 FLW2001-100AUS
			1 FLW2001B-100AUS

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~Participating Dealerships:

<https://mgmotor.com.au/locate/>

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